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MaxxLink Instructions

MaxxLink

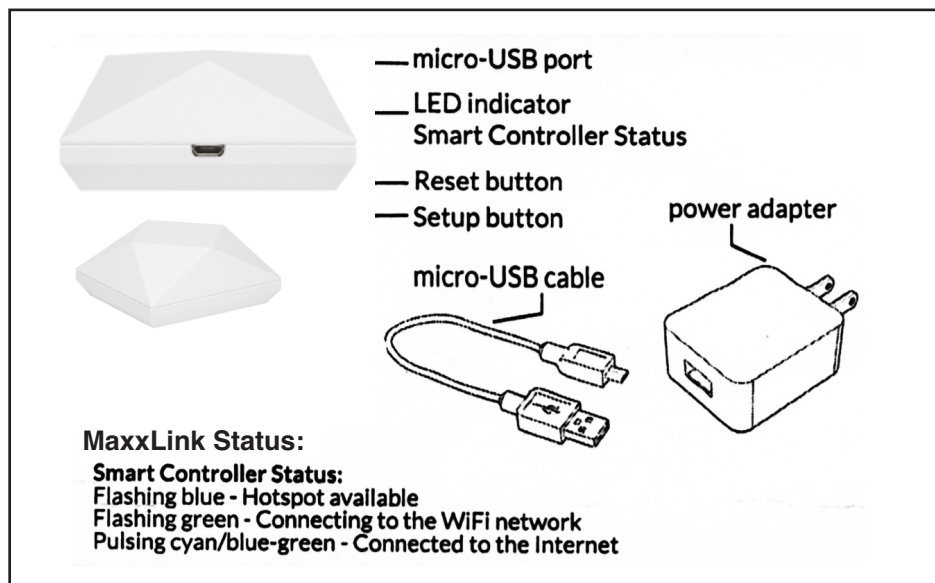
Control your blinds from anywhere using your phone or tablet. Voice commands are available if Integrated with **Amazon Alexa or Google Home (Google Assistant)**.

System requirements

- A strong WiFi signal (3 bars or more) in the location where you will setup your Smart Controller.
- The MaxxLink only supports 2.4GHz WiFi(IEEE 802 11b/g/n), not SGHz.WiFi security needs to be set to WPA-PSK or WPA2-PSK.
- A smartphone or tablet running Android 5.0 (Lollipop) or higher, or IOS 8 or higher is needed.

Primary Setup Code for MaxxLink: M6707

If the primary setup code does not register, a backup “Universal Code” can be used: SBH20



⚠️ WARNING STRANGULATION HAZARD

YOUNG CHILDREN CAN BE STRANGLED BY CORDS.
IMMEDIATELY REMOVE THIS PRODUCT IF A CORD
LONGER THAN 22 CM OR A LOOP EXCEEDING
44 CM AROUND BECOMES ACCESSIBLE.

⚠️ MISE EN GARDE RISQUE D'ÉTRANGLEMENT

LES ENFANTS EN BAS ÂGE PEUVENT S'ÉTRANGLER AVEC DES
CORDS. ENLEVEZ IMMÉDIATEMENT CE PRODUIT SI UNE CORDE
MESURANT PLUS DE 22 CM DEVIENT ACCESSIBLE OU SI LE CONTOUR
D'UNE BOUCLE DE PLUS DE 44 CM DEVIENT ACCESSIBLE.

Getting to know your MaxxLink

1. Download the Neo Smart Blinds app

Download the app to your phone or tablet by searching **Neo Smart Blinds on Google Play or the App Store.**

Note: Do not Install Neo Smart Blinds Blue

2. Plug in your MaxxLink in reach of your home WIFI

Choose a place not too far from your home router or a place you know has good WiFi signal strength. You will be able to change its location after, If necessary.

3. Create an account and choose the setup code written on the cover

After opening the app, tap on **Create one** to create a new account. Enter a valid **email address and choose a pass word**, select the **region time zone** from the place where the MaxxLink will be located. Choose the setup code written in the cover and tap on **Register**.

4. Follow the app step by step to add the MaxxLink

Have in hand the home WiFi password. It will be necessary to connect the MaxxLink to the Internet.

Note: Some Android users won't be connected quickly to the hotspot. If it is the case, please wait about 10 seconds before returning to the app. During this time, your device may notify you that the hotspot does not have Internet access, and will prompt you whether you want to remain connected. You need to select the option that will allow you to keep connected before returning to the app

Troubleshooting

1. The home WIFI doesn't appear in the step 4

Try rescanning, if the problem persists, you will need to reposition the MaxxLink to a place with stronger WiFi signal. In this case, exit the process (tap on the menu, then tap **Your Rooms**), replace the MaxxLink and start over.

2. The MaxxLink LED in the bottom is not blinking blue - the process fails in the last step

Press the **S** button for 10 seconds, then press the **R** button once and start over. Pay special attention when typing the WiFi password.

Need more help?

Visit neosmartblinds.com/smartcontroller for detailed instructions about how to use the app and troubleshooting.

Integrations

1. Smart home devices

Visit neosmartblinds.com/smartcontroller-integrations for detailed information about connecting to Amazon Alexa, Google Home and other systems.

2. Control 4

Please send an email to tech@neosmartblinds.com with your name, your email and your company's name. This Information is necessary to always send to you any further driver update.